

Education

Jon M. Huntsman School Of Business, Utah State University Logan, UT; India; Switzerland
MBA; Concentrations: Mechanical Engineering, Global Strategic Concentration, Design Thinking May 2013

St. John's College Santa Fe, NM
BA Liberal Arts; Math and Philosophy Majors; Laboratory Science and Language Minors May 2010

Experience

Cargomatic 2015 – 2016
Operations Coordinator, Drayage Specialist Los Angeles, CA

- Utilized Salesforce to manage customer relationships for 150 drayage orders per week in three delivery regions
- Coordinate with product managers and engineers to test and roll out internal and external database systems

Din.co 2015
Transportation Supply Chain Manager, Marketing Analyst Los Angeles, CA

- Launched and standardized delivery service for 100 weekly refrigerated orders from San Francisco to Los Angeles
- Managed third-party courier quality and kitchen-warehouse relations to ensure a seamless customer experience
- Spearheaded marketing analysis using SQL to find most profitable customers, referrals, and efficacy of Facebook, Google, and Twitter marketing campaigns
- Developed strategy to expand same-day deliveries from 65% to 90% of more than 3,000 customers

at Google Express (Adecco) 2014 – 2015
Transportation Logistics Lead Mountain View, CA

- Led team of 20 Google and 40 third party dispatchers in three regions for up to 8,500 daily customer orders
- Suggested features and reported bugs to Google engineers for courier and dispatch software based on internal needs and root cause analysis from partner feedback
- Collaborated with eight internal teams in eight different regions to develop and standardize scalable and sustainable processes, allowing delivery volume to increase by 80% with no increase in team headcount
- Developed instruction guide and tools to onboard and teach three courier partner's transportation teams

Space Dynamics Laboratory 2010 – 2013
Research Assistant Logan, UT

- Supervised and developed training program, accelerating program by 85%, from 5 months to 3 weeks
- Wrote MatLab code to analyze test and on-orbit data for scientific calibration of NPP Weather Satellite CrIS Sensor

Independent Consultant 2010 – 2013
Sennheiser, Precision Systems Engineering, Portfolio Asset Mgmt Logan, UT; Albuquerque, NM; Switzerland

- Advised strategic growth planning for German audio company's entrance to Latin American market
- Market analysis of global engineering consulting for short-term growth and long-term sustainability
- Designed and managed execution of proprietary hedge fund trading system
- Researched stocks, funds, and general trading techniques and published three original articles

St. John's College 2007 – 2010
Head Senior Laboratory Assistant, Freshman And Junior Laboratory Assistant Santa Fe, NM

- Improved Senior Laboratory program by updating laboratory procedure, creating new labs and write-ups to fit class readings, and collaborated with professors on curriculum and assistant performance

Endvision Research & Evaluation - Data Analysis, Report Writing, and Student Assessment 2005 – 2010

Skills and Service Experience

Technical: Python, C++, Fortran, MatLab, AppleScript, SQL, JavaScript, HTML/CSS, Advanced Excel, PeriscopeData

Marketing: Indesign, Photoshop, Illustrator, Word, PowerPoint, Lightroom, SolidEdge, SketchUp, Salesforce

Certifications & Awards: ServSafe Manager Certification, Eagle Scout, DeMolay Chevalier

St. John's Episcopal Church 2011 – 2014
President And CEO Of Religious Non-Profit (Volunteer) Logan, UT

- Led congregation of 300 members and annual \$184,000 budget during two year leadership transition